## **INDIVIDUAL OPPORTUNITIES**

Volunteers cover the following roles the first four Tuesdays and Thursdays of every month from 10-4 and the first and third Saturdays from 9-12:30. If you have a talent or skill you don't see listed, there's a good chance we have opportunities for you to contribute!

**Mentor** – This role is at the very heart of Agape's mission. Mentors will meet with clients one-on-one, listen to their needs, offer resources where possible, and pray with them. Mentors will receive formal training and are asked to volunteer in another role for three months to better learn the services and processes offered prior to meeting with clients. Half day schedules are available (10-1 or 1-4).

**Pantry** – Load client food into cars or assemble food carts, stock shelves and more.

**Floor Supervisor** – Welcome clients, check them in, help new clients with paperwork, and manage client flow through their appointment process. A great opportunity to show God's love and grace to all that walk through our doors.

**Data** – Input new and updated client information into database and prepare client folder for next visit. Data Assistant supports file room activities.

**Store Clerk/Stock** – Greet clients, explain store guidelines, help to find clothing sizes and bag items at end of visit. Re-stock store throughout the day as needed. Half-day schedules are available 10-1 and 1-4 on open days.

**Clothing** – Sort intake items, hang and organize clothing by season and size. Re-stock clothing items in store as needed. Flexible hours, mostly during open hours.

**Shoes** – Sort, clean, and organize shoes. Keep store stocked throughout the day.

**USDA** – Verify client information, input into database, and update forms as needed

**Appointment Desk** – Set follow up appointments for clients, and guide through next stage of process if needed.

**Phones** – Answer phone and return voicemail calls on all topics, make and reschedule appointments, take donor requests for furniture pickup, support mentors in identifying client resources and run reports at end of day.

**Books/Library** - Sort, screen, and shelve incoming book and media donations. Distribute unused materials to other organizations. Help clients and volunteers find materials.

**Runner** – Working from client request sheet, fill orders for household items (small appliances, linens, kitchen items and more) and load on pantry cart. This position works at a rapid pace so that orders are ready when client picks up food.

**Gifts and Toys** – Prepare client birthday gift baskets from donated items, assemble new baby items in gift baskets, check toys, games and puzzles are in working order and have all the pieces, create children's gifts from donated items. Volunteers in this team lead our efforts for the Angel Tree program at Christmas.

**Gift Shop** – Assist clients in selecting birthday gifts throughout the year, and support families in shopping for their children in the Christmas season.

**Furniture** – Support clients in the selection of furniture items and help load into car/truck. Team members may also be involved in furniture or appliance repair, evaluating electronics, and maintaining an organized and efficient warehouse space.

## Schedules vary for these roles, but are generally not dependent on open hours:

**Household Goods** – Sort, clean, package and shelve household items to be used for client request of the Agape store. Test and clean small electrical items (lamps, crockpots, toasters, etc.). Ideally volunteers in this area will serve every Wednesday from 8-12.

**Food Truck Driver**— Drive box truck to pick up food at partner locations in Salem, Roanoke, and locally at SML. Weigh and store food upon arrival at Agape. CDL license not required. Pickups are scheduled everyday Monday — Saturday.

**Furniture Truck Driver and Loader** – Drive box truck locally to donor homes. Load furniture/appliances into truck and unload at Agape on return. Must be comfortable lifting heavy items. CDL license not required.

**Lawn Care** – Cut grass, trim shrubs, and more. If you are comfortable using a riding mower, push mower, weed eater, hedge trimmer, or a pair of gloves and a rake, our team needs you.

Firewood - Help split and load firewood for clients during the winter months

**Facilities** – Use your carpentry, electrical, plumbing and handyman skills on routine maintenance or special projects at the Agape building.

**Communications** – Write articles for newsletter, press releases, and other communications, create graphics for posters, signs, brochures, take photos and videos of the Agape ministry to inform and engage various audiences.